The information provided here is for informational and educational purposes and current as of the date of publication. The information is not a substitute for legal advice and does not necessarily reflect the opinion or policy position of the Municipal Association of South Carolina.

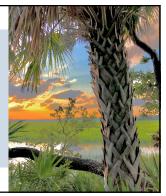
Consult your attorney for advice concerning specific situations.



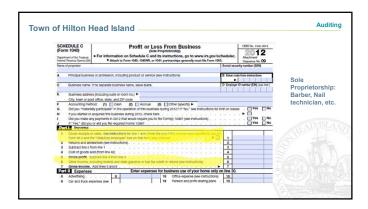
Town of Hilton Head Island	Auditing
Auditing is comparing reported gro- income to verified documents such as:	SS
 Federal Tax Returns State Tax Returns Profit and Loss statements Verified income statement from legal counsel, C.P.A., etc. State sales reports 	

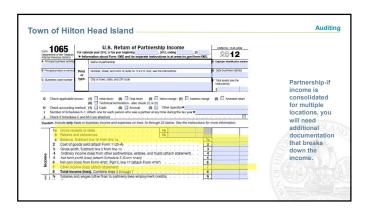
Before you audit

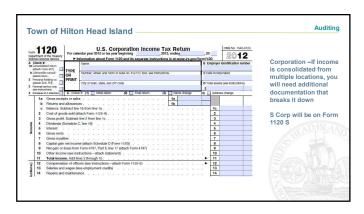
- Are you being fair and consistent?
- How is the tone of your correspondence?
- Who is your audience?
- Are you prepared to audit all in a specific criteria?



		1
Town of Hilton Head Island	Auditing	
Direct Mail vs Email	and the second	
The response time for direct mail versus email is up to 9 times higher		
Direct mail requires 21% less cognitive effort to process than email.		
Up to 90% of direct mail gets opened, compared to only 20- 30% of emails.	Linking.	
Don't forget certified mail!		
	See contact in fever	
	Auditing	
Town of Hilton Head Island —	Additing	
Expect a response within an hour. Thanks to portable electronic devices, about 50% of replies are sent in fewer		
than 60 minutes.	化为	
After 48 hours days, there's little chance of a response. There's a 90% likelihood that you'll get a		
response within a day or two if the recipient is going to reply.		
•Older adults take the longest. People over age 50 take	Marie Ton	
an average of 47 minutes to reply, but they tend to write longer messages compared to their younger counterparts.	t in the second	
•Gender plays a small role. A response from a woman		
may take about four minutes longer than a response from a man.	AMERICA FIT ROSS	
	Auditing	
Town of Hilton Head Island	Additing	
What is your criteria?		
 Past years' reported gross 		
(significant drop in income or reporting exact same amounts)		
Similar businesses' reported		
gross income Random records	THE AD ISLAND	
 A specific classification or NAICS 		
code ■ 3 rd year businesses	500	
Sit year pusinessesMinimum business license	THE STATE OF THE SAME	







Town of Hilton Head Island

Think outside the box!!

- Appointment Books Gross Income Averages for similar businesses
- Property Management reports
- Bank statements
- Daily cash receipt documents



Town of Hilton Head Island -

What if it isn't adding up???

Ask questions!!!

- > Look for non-food sales (T-shirts, mugs, collectible glasses)
- > Check for activity that may require an additional license



Town of Hilton Head Island

Now What?

FOLLOW UP!!!!

-Track your time & costs if you plan to bill for audits that show evidence of false reporting.

-Update business/contact information records as needed.

-Ensure that the appropriate class/ NAICS code and rate schedule are being used.

-Check for activity that may require a second license.

-Use this opportunity to build good relationships with businesses: be kind, willing to listen, and firm regarding fair and equal enforcement of the rules.



QUESTIO	NS?	v